

CharmPass

Your Transit Pass, Faster.

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欲了解更多信息或欲索取另一种格式或译成其它语言的本文档，请联系下列部门。

Pour plus d'informations, ou pour obtenir ce document sous un format différent ou traduit dans une autre langue, veuillez contacter le département indiqué ci-dessous.

더 자세한 정보가 필요하시거나, 이 문서에 대한 다른 형식의 복사본 또는 다른 언어로 번역된 복사본이 필요하시면 아래 기재된 부서로 문의하시기 바랍니다.

Para sa higit na impormasyon, o para hilingin ang dokumentong ito na nasa panghalling format o nakasaling-wika sa iba pang wika, mangyaring kontakin ang departamentong nakalista sa ibaba.

Для получения дополнительной информации или запроса этого документа в альтернативном формате либо в переводе на другой язык, просьба связаться с указанным отделом.

MDOT MTA Transit Information Contact Center: 410-539-5000 • 866-743-3682 • TTY 410-539-3497 • MD Relay Users Dial 7-1-1

Get Mobile. Go Faster. Transfer Free.*

Download CharmPass, Your New Way To Pay.



MDOT MARYLAND DEPARTMENT OF TRANSPORTATION
MARYLAND TRANSIT ADMINISTRATION

mta.maryland.gov | 410-539-5000



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ADMINISTRATION

mta.maryland.gov/charmpass

*One-way fare valid for 90 minutes across Local Bus, Light RailLink and Metro SubwayLink service. Only available with CharmPass and CharmCard.

Ride faster, transfer free with the CharmPass mobile transit pass app.

The CharmPass mobile transit pass app makes it faster and easier to purchase fares on MDOT MTA Local Bus, Light RailLink and Metro SubwayLink, as well as MARC Train and Commuter Bus. Riders using CharmPass can also transfer free between Local Bus, Light RailLink and Metro SubwayLink when traveling within a span of 90 minutes. For commuters who used to purchase a Day Pass in order to transfer, that's a potential savings of up to \$150 a year.

Streamline your purchases for every mode of transit.

No matter which MDOT MTA modes of travel you use, now you can purchase your fare directly from your smartphone using a credit or debit card or PayPal®. Just show your phone's CharmPass display to the operator, conductor or station attendant and you can be on your way faster than ever.

The convenient, secure way to always have your fare with you.

With CharmPass, your transit fare goes everywhere your phone goes. Since tickets are stored right there on your phone, you can even activate them in areas with limited cell-phone or wi-fi coverage. And you'll have extra peace of mind knowing that replacing your fare value and keeping a record of your payments is never a problem, even if you lose your phone.

Getting started is easy.

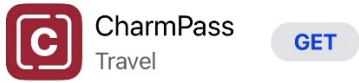
- ✓ **CREATE YOUR ACCOUNT** for quick and easy payment.
- ✓ **SELECT FARE** by choosing the appropriate line, stations and fare type, then pressing "Checkout."
- ✓ **PAY** by entering your credit card information, or split payment between two credit cards, or a credit card and PayPal®.
- ✓ **ACTIVATE YOUR TICKET.** Prior to boarding, simply select "My Tickets" from the CharmPass menu, choose the ticket you want and tap "Use Ticket." Show this screen to the operator, attendant or conductor when asked to see your ticket.

Visit mta.maryland.gov/charmpass

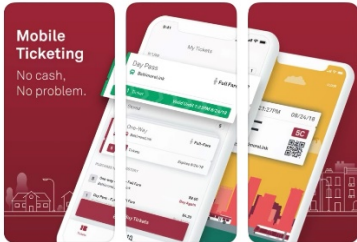


MTA CHARM PASS

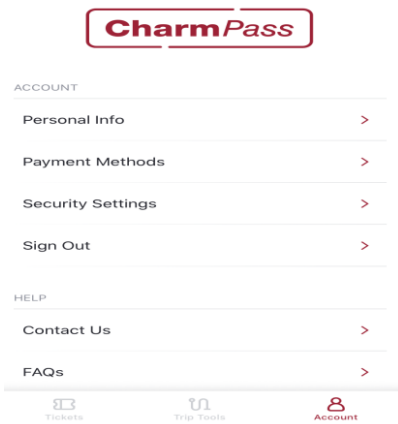
1. Install Charm Pass app on mobile device. Create account by filling in necessary information.



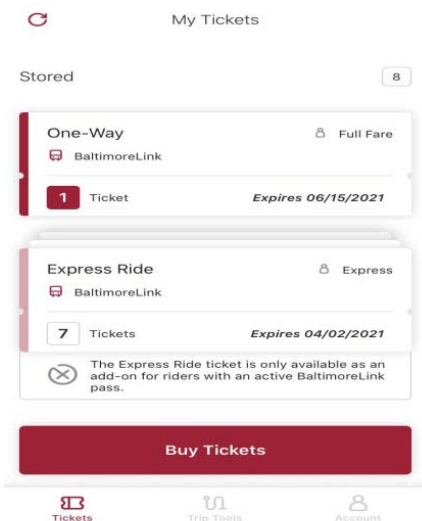
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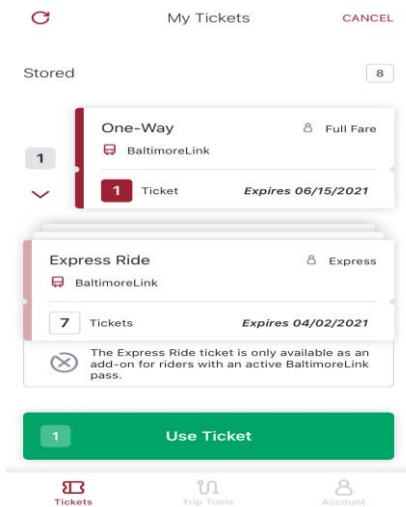
2. Once the account is setup, select Tickets located at the bottom left of mobile screen.



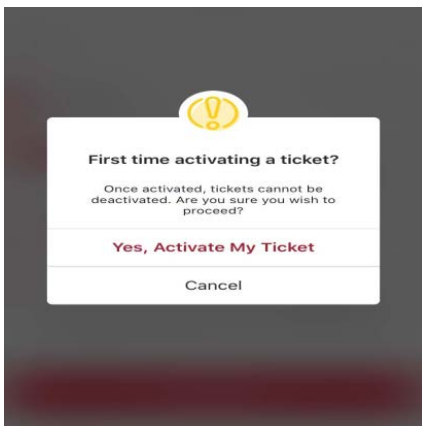
3. Once the ticket appears, select the ticket.



- Once prompted to activate ticket, ticket that appears will be a Baltimore Link 31 Day Pass, select use ticket.



- Once message asking if to activate ticket, select yes, activate my ticket.



- Example, activated ticket with pass expiration date noted at top.



- Additional info can be found; <https://www.mta.maryland.gov/charmpass>