

PROVIDER NOTICE

Provider Relations Department: 888-895-4998 (Option 4)

Important Alert: Fraudulent Faxes Reported

Effective Date: Immediately

Health Plan(s) Affected: Advantage MD, Employer Health Programs (EHP), Priority Partners and US Family Health Plan (USFHP)

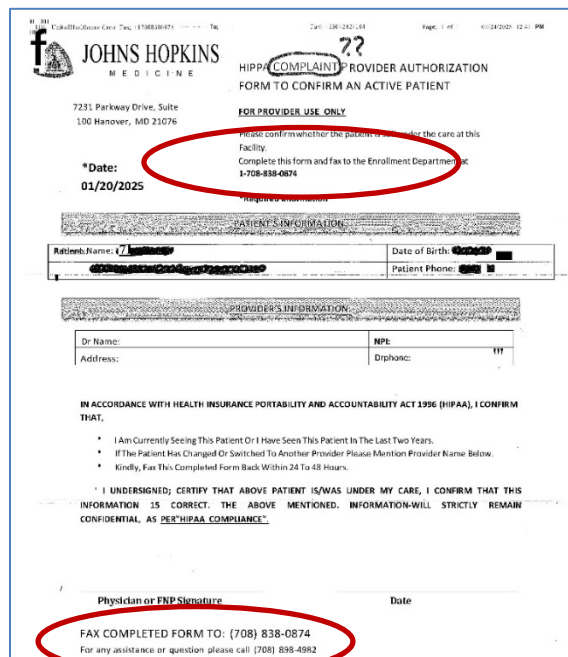
Explanation of Issue:

It has been reported that Johns Hopkins Health Plans providers have received fraudulent fax communications from an unknown entity using Johns Hopkins Medicine (JHM) and Johns Hopkins Health Plans logos and our Hanover, MD address.

These communications are NOT from Johns Hopkins Health Plans or JHM. No information should be provided to the requester.

Please note in the red circled areas below that these are non-Maryland area codes not associated in any way with Johns Hopkins Health Plans or JHM. Fraudulent faxes may include misspellings or a mismatched logo and address.

If you believe you have received a fraudulent fax, please contact Johns Hopkins Health Plans' Compliance Department at **410-424-4996** or email compliance@jhph.org with a copy of the fax.



JOHNS HOPKINS MEDICINE
7231 Parkway Drive, Suite 100
Hanover, MD 21076

HIPAA COMPLAINT PROVIDER AUTHORIZATION FORM TO CONFIRM AN ACTIVE PATIENT

FOR PROVIDER USE ONLY
Please confirm whether the patient is under your care at this facility. Complete this form and fax to the Enrollment Department at 1-708-838-0874

*Date: 01/20/2025

PATIENT INFORMATION
Patient Name: [Redacted] Date of Birth: [Redacted]
Patient Phone: [Redacted]

PROVIDER INFORMATION
Dr Name: [Redacted] NPI: [Redacted]
Address: [Redacted] Dr Phone: [Redacted]

IN ACCORDANCE WITH HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT 1996 (HIPAA), I CONFIRM THAT:

- I Am Currently Seeing This Patient Or I Have Seen This Patient In The Last Two Years.
- If The Patient Has Changed Or Switched To Another Provider Please Mention Provider Name Below.
- Kindly, Fax This Completed Form Back Within 24 To 48 Hours.

I UNDERSIGNED, CERTIFY THAT ABOVE PATIENT IS/WAS UNDER MY CARE, I CONFIRM THAT THIS INFORMATION IS CORRECT. THE ABOVE MENTIONED INFORMATION WILL STRICTLY REMAIN CONFIDENTIAL AS PER HIPAA COMPLIANCE.

Physician or FNP Signature: [Redacted] Date: [Redacted]

FAX COMPLETED FORM TO: (708) 838-0874
For any assistance or question please call (708) 898-4992