



PROVIDER NOTICE

Provider Relations Department: 888-895-4998 (Option 4)

Prior Authorization Changes for US Family Health Plan

Effective Dates: Jan. 20, 2025

Health Plans Affected: US Family Health Plan (USFHP)

Type of Change: Prior Authorization Status

Explanation of Change:

Please note the following Prior Authorization (PA) required changes for the following Johns Hopkins Health Plans codes for USFHP, effective Jan. 20, 2025.

[NPA to PA code changes for USFHP effective Jan. 20, 2025](#)

Prior authorization process for USFHP:

- Submit prior authorization requests to the Johns Hopkins Health Plans Utilization Management (UM) department using these dedicated fax numbers: 410-424-2602 or 410-424-2603.

This code list is provided for reference purposes only and may not be all-inclusive. The listing of a code does not imply that the service described by the code is a covered or non-covered health service. Benefit coverage for health services is determined by the member-specific benefit plan document and applicable laws that may require coverage for a specific service.

The inclusion of a code does not imply any right to reimbursement or guarantee claim payment. Other policies and guidelines may apply. Please refer to the Johns Hopkins Prior Authorization Lookup tool (JPAL), located in the [HealthLINK](#) portal, to check and verify prior authorization requirements for outpatient services and procedures. Prior authorization requirements are subject to change.