

PROVIDER NOTICE

Provider Relations Department: 888-895-4998 (Option 4)

Cultural Competency Training Requirement and Attestation

Health Plan(s) Affected: Advantage MD, Employer Health Programs (EHP), Priority Partners, and US Family Health Plan (USFHP)

Explanation:

Cultural competency training is an annual requirement for participating providers in the Johns Hopkins Health Plans network.

As a health care provider contracted by Johns Hopkins Health Plans, our expectation is for you and your staff to gain and continually deepen your knowledge of, and ability to support, the values, beliefs and needs of diverse cultures. This results in effective care and services for all people by taking into account each person's values, experiences and linguistic needs.

By enhancing the cultural competency of your workforce, together, we can:

- Improve the quality of patient-care delivery and health outcomes
- Increase member satisfaction
- Provide greater access to services

Next Steps

- Complete a Cultural Competency training. The U.S. Department of Health and Human Services (HHS) offers a free online training.
- [Complete our electronic attestation form](#) after you finish the training, or if you have already completed a Cultural Competency training this year.

About the HHS Training

[A Physician's Practical Guide to Culturally Competent Care](#) is a free, online educational program accredited for physicians, physician assistants and nurse practitioners. The HHS website offers CME/CE credit and equips health care professionals with awareness, knowledge, and skills to better treat the increasingly diverse U.S. population they serve.