



PROVIDER NOTICE

Provider Relations Department: 888-895-4998 (Option 4)

New Claims Mailing Address for USFHP Beginning Aug. 1, 2024

Effective Date: Aug. 1, 2024

Health Plan Affected: US Family Health Plan (USFHP)

Type of Change: Claims Mailing Address

Explanation of Change:

Beginning Aug. 1, 2024, the mailing address for USFHP paper claims will change. Please note the address change and send any **paper claims** to the new address indicated below. It is expected that mail will be forwarded to the new Kansas City, Missouri, address for a period of time.

There is **no change** to the payer ID number and process for electronic submission of USFHP claims as of Aug. 1.

Current P.O. Box:	New P.O. Box as of Aug. 1, 2024:
P.O. Box 830479 Birmingham, AL 35242	P.O. Box 219960 Kansas City, MO 64121-9960